

If you want to take the heavy lifting out of managing your members, LeisurePoint can help.



Features: Membership & Admissions

| Access Control | |
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| rapidCHECK | Multi-view check in screen allows staff to deal with members stopped by the system and keep checking other members in at the same time. |
| Verification Technologies | LeisurePoint works with cards and keyfobs incorporating barcodes, mag stripe, proximity, smartcards or Technogym keys. |
| clubSAFE | Continue check in even when connection to your remote database is lost - zero downtime and disruption. |
| Alerts | Setup member alerts to popup on check in, with full acknowledgment history tracking. |
| Set Rules to Manage Access | Powerful and flexible rules engine checks each member before making a decision on entry. Access rules include time of day, debt status, booking status, freeze status and many more. |
| Manage Multi-site Access | Set rules for which sites a member can access and LeisurePoint ensures only valid multi-site access members are allowed entry. |
| Connect to your hardware | Link LeisurePoint Front Desk to control your camera, gate or turnstile system for fully secure access control. |
| Track Attendance Levels | See attendance levels in 'real time' without the need to run time-consuming reports. |
| Point of Sale (POS) | |
| clubSAFE | Keep selling even when connection to your remote database is lost - zero downtime and disruption. |
| Connect to your Hardware | Connect POS peripherals including receipt printers, cash drawers, touchscreens and barcode readers. |
| Link POS Transactions to Members | Track spend per head by linking POS transactions to each member record. |
| Safe and Secure | Reduce fraud with security permissions for sensitive tasks such as discounts, no sales and refunds. |
| Powerful Shift Management | Easily manage starting and ending a shift, float reconciliation, X and Z reads. |
| Multi-site POS Control | Save time and increase control with central POS administration of items, prices, discounts and till pad layouts. |
| Variable Pricing | Price for an item can change, depending on the status of the individual e.g. cheaper for members than non-members. |
| Create and Sell Multi-session Packs | Create and sell multi-session packs, such as 10 personal training sessions, with full countdown tracking and expiry dates. |
| Member Management | |
| Unlimited Membership Types | Set up membership packages with flexible rules for duration, renewal, access rights, payment methods and many more. |
| Membership Package Groups | Group similar packages together for reporting and analysis. |
| Simple Joining Wizard | Quickly sign up new members with the easy to follow joining wizard. Provides staff prompts and advice at every stage. Capture a signature and store with contract. |

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| Automatic Pro-rata Calculation | For mid-month joiners, LeisurePoint will automatically calculate pro-rata charges in line with your policies. |
| Payment Responsibility | Set up and manage primary and associate members with control over what they pay for and the percentage to be paid. |
| Volume Discount | Create discount volume bands and automatically adjust rates when a group of members no longer meet the discount requirements. |
| Notes and History | Enter unlimited notes for each contact and keep track of activity with automatic history entries. |
| Membership change Rules | Set rules for freeze, upgrade and downgrade changes and LeisurePoint does the rest. |
| Multi-site Membership Management | Setup and control multi-site membership packages and access rules. |
| Advanced Find | Create and save simple or complex queries to find the records you want to work with. |
| User-defined Fields | Build and extend your system by adding your own fields for text, numbers and lookups. |
| Multiple Security Levels | Safeguard your data and business processes with multiple security levels to ensure staff can only perform the functions they are allowed to. |
| Finance and Collections | |
| Payment Options | Collect payments via Cash, BACS, Credit Card or outsource to third party collections. |
| Secondary Payments | Set up a secondary payment method so that if the first one fails you can switch to the secondary method. e.g If BACS fails, try again using credit card. |
| Sync Payment Failures | Import payment failure reports and automatically update LeisurePoint records to highlight the payment failure and reason. |
| Track Payment and Collection Status | Run reports to show aged debt and collection lists. Set rules to add members to collection lists when they go into debt and remove when their debt is cleared. |
| Restrict Use for Debtors | Set rules for debt levels and block check in, booking rights and online access. |
| Communications | |
| Activity and Calendar Management | Manage your day with easy to use activity lists and calendars. Schedule and view activities for other users and record completed and attempted activity results. |
| Built-in Letter, Email and SMS Sending | Keep in touch with the built in word processor, email and SMS text generator. Send to single or multiple contacts, complete with full history tracking and permission management. |
| Automated Workflow Actions | Save time by automating your membership, finance and retention processes - set conditions to trigger actions such as send an email, send SMS, schedule an activity or update a field. |
| Template Management | Create a library of templates, complete with inserted fields, to ensure consistent communications. |
| Reports and Business Intelligence | |
| Web-based Reports | Over 90 standard reports you can run from anywhere with a web browser and an internet connection. |
| Auto Delivery | Subscribe to a report and have it automatically delivered to your inbox every day, week or month. |
| Save in Different Formats | If you want to do other things with your report you can save it to MS Excel or PDF. |
| Keep Report Snapshots | Keep a snapshot of historical data for reporting on like for like sales or previous month/period reports. |